



STAR Survey for Issue 1.3 Communication Disaster at the Coffee House

Watch the STAR video at www.ctecaac.org/star and then answer these questions.

Krystal is an AAC learner and she goes to a local coffee house with her support person, Beth.

Answer the questions below to see what you remember from the video. Please be sure to share your feedback with us.

* 1. How was the support person (Beth) disrespectful towards the AAC learner (Krystal).

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|--|--|
| <input type="radio"/> Beth did all the talking and deciding. | <input type="radio"/> Beth focused on the communication board rather than on what Krystal wanted to say. |
| <input type="radio"/> Beth was being a director with her own agenda. | <input type="radio"/> Beth positioned Krystal with her back to the other customers. |
| <input type="radio"/> Beth ignored Krystal's communication attempts. | <input type="radio"/> All of the above. |

* 2. How did the support person prevent the AAC learner from communicating with others?

* 3. Did the support person look for or accept all communication attempts by the AAC learner?

* 4. How do you think the other patrons perceived the AAC learner based on the support staff's interactions and comments?

* 5. I feel this video was... (Check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Helpful! I learned something new! | <input type="checkbox"/> Bad. This information was NOT helpful. |
| <input type="checkbox"/> Awesome! I will use this information right away. | <input type="checkbox"/> Disappointing. I do not agree with the information in this video. |
| <input type="checkbox"/> Insightful. This information was applicable to someone I know | <input type="checkbox"/> Interesting. The video contained information that was interesting but not applicable to anyone I know. |

6. Here is a place to provide feedback on this STAR video.